

Dillard's Federal Credit Union Credit Card User:

We are pleased to announce exciting news about your DFCU Credit Card. Later this summer, we will be changing credit card processors which will allow us to re-issue a new VISA® Platinum Credit Card to you. This new card will replace your existing DFCU MasterCard Credit Card.

You will not be able to use your DFCU MasterCard Credit Card after September 16, 2018. Please do not send payments to the MasterCard payment address after this date. Please be sure to destroy your old card at that time, as it will be deactivated on that date. You may begin using your new VISA® Platinum Credit Card on September 24, 2018. You will be required to activate the new card before using it for purchases. Please follow the instructions that will appear on the sticker on the front of the new card.

The new VISA® Credit Card will feature the EMV Chip Protection. The new card will have an enhanced fraud protection every time you use your card at a chip-activated terminal.

As an added benefit, you will be able to enroll in Verified By VISA®. Verified by VISA® is designed to substantially reduce unauthorized card usage. It is an innovative online service that verifies a cardholder's account ownership in real time during an online payment transaction.

IMPORTANT: If you have used your existing Dillard's Federal Credit Card to pay for services that are billed directly to your card, such as internet services, insurance, gym fees, etc., be sure to contact these vendors and provide your new card number before September 24, 2018 to insure that your service is not interrupted.

If you have questions about your new card, please contact Dillard's Federal Credit Union at 501-340-2300 or 800-643-1139. We appreciate your continued business.

Sincerely,

Tammy Brooks, CEO
Dillard's Federal Credit Union